

# *Trouble Shooting Guide*

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- SRV and LO lights are flashing 3 times and the unit is stuck on wait or keeps aborting

Please make sure your battery is fully charged by either jumping the battery or using a battery charger. Once the battery is charged and you pass a test the lights will clear. If the lights do not clear, the unit has an internal problem, call us at 1-800-369-3661.

If this is a continual problem you should have your battery checked to insure it is working properly.

**\*Always make sure you turn the key off after you activate the device. This will reduce the draw on your battery during the wait period.**

- Power light keeps flashing and the unit won't let me blow into it

Your vehicle's battery is below 10.5V and you will need to charge your battery.

- Just the SRV light is flashing

You are within 10 days of your due date.  
Call 1-800-369-3661 to schedule an appointment or make a payment.

- SRV and LO lights are flashing together up to 5 times then the SRV light flashes once

You are either past your due date or the device has recorded a violation. The number of times the SRV and Lockout lights flash together indicate how many days you have left before the device locks out. Call 1-800-369-3661 to talk to a representative about this issue.

- Wait light is staying on for a very long time

This may occur when it is very cold. The unit will stay on wait until it warms up to its operating temperature. We can set warm-up times in the device to avoid this issue. With warm-up times the unit will already be warm when you get out to it, and will bring the wait time back down to just a few seconds.

| <b>LIGHT</b>               | <b>CONDITION</b>                            | <b>DESCRIPTION</b>   |
|----------------------------|---|--|
| WAIT                       | ON STEADY                                   | The device is preparing to accept a breath test. This lasts for varying amounts of time depending on temperature and breath sampling stability from a few seconds up to five minutes.  |
| WAIT                       | FLASHING                                    | The result of the BrAC test is being calculated.   |
| BLOW                       | FLASHING                                    | The device is ready to accept a breath test. Always use a mouthpiece piece and follow the directions on page 7 of this handbook. The device will emit a tone while you are blowing to indicate it is accepting the test.   |
| ABORT                      | ON STEADY                                   | An improper breath test was given. The device did not receive either the correct amount of air pressure or the hum tone that it was looking for.   |
| PASS                       | ON STEADY                                   | You have properly passed the test and may start the vehicle.   |
| WARN                       | ON STEADY                                   | After delivering a breath test, alcohol was detected at a low level, but not enough to FAIL and you may start the vehicle.   |
| FAIL                       | ON STEADY                                   | You have failed the breath test. The device will default back to wait and give you another chance to pass the test.  |
| FAIL                       | FLASHING                                    | You have failed the breath test with a high BrAC reading. Device will default back to wait and give you another chance to pass the test.   |
| RUN                        | FLASHING                                    | You may start your vehicle at this time by turning the key either after passing a test or while in Stall Protect if your vehicle stalls.   |
| RUN                        | ON STEADY                                   | This indicates our unit detects the engine is running.   |
| POWER                      | ON STEADY                                   | This light comes ON when the key is ON and goes OFF when the key is turned OFF, indicating proper power to the device.   |
| POWER                      | FLASHING                                    | Indicates your vehicle battery is weak or voltage is low.  |
| <b>SERVICE<br/>LOCKOUT</b> | <b>FLASHING<br/>OFF</b>                     | This is a reminder that you are within 10 days of your due date.   |
| <b>SERVICE<br/>LOCKOUT</b> | <b>FLASHING<br/>FLASING IN<br/>SEQUENCE</b> | You are either past due for service or are in Early Recall due to a violation, tampering, circumvention, or a device problem. The number of times the Lockout light flashes indicates the number of days left before the device enters a Permanent Lockout. You should call the service provider during regular business hours to make arrangements to have your device reset. |
| <b>SERVICE<br/>LOCKOUT</b> | <b>OFF<br/>ON STEADY</b>                    | Your vehicle is temporarily inoperable because of too many fails or aborts. This temporary lockout will last for 2-5 minutes and then it will clear and allow you to blow into the device again.   |
| <b>SERVICE<br/>LOCKOUT</b> | <b>ON STEADY<br/>ON STEADY</b>              | Your vehicle is inoperable and the device and vehicle is in Permanent Lockout. Call the service provider during normal business hours to make arrangements to have your device reset.  |