

Trouble Shooting Guide

- SRV and LO lights are flashing 3 times and the unit is stuck on wait or keeps aborting

Please make sure your battery is fully charged by either jumping the battery or using a battery charger. Once the battery is charged and you pass a test the lights will clear. If the lights do not clear, the unit has an internal problem, call us at 1-800-328-9890.

If this is a continual problem you should have your battery checked to insure it is working properly.

***Always make sure you turn the key off after you activate the device. This will reduce the draw on your battery during the wait period.**

- Power light keeps flashing and the unit won't let me blow into it

Your vehicle's battery is below 10.5V and you will need to charge your battery.

- Just the SRV light is flashing

You are within 10 days of your due date.
Call 1-800-328-9890 to schedule an appointment or make a payment.

- SRV and LO lights are flashing together up to 5 times then the SRV light flashes once

You are either past your due date or the device has recorded a violation. The number of times the SRV and Lockout lights flash together indicate how many days you have left before the device locks out. Call 1-800-328-9890 to talk to a representative about this issue.

- Wait light is staying on for a very long time

This may occur when it is very cold. The unit will stay on wait until it warms up to its operating temperature. We can set warm-up times in the device to avoid this issue. With warm-up times the unit will already be warm when you get out to it, and will bring the wait time back down to just a few seconds.

LIGHT	CONDITION	DESCRIPTION
WAIT	ON STEADY	The device is preparing to accept a breath test. This lasts for varying amounts of time depending on temperature and breath sampling stability from a few seconds up to five minutes.
WAIT	FLASHING	The result of the BrAC test is being calculated.
BLOW	FLASHING	The device is ready to accept a breath test. Always use a mouthpiece piece and follow the directions on page 7 of this handbook. The device will emit a tone while you are blowing to indicate it is accepting the test.
ABORT	ON STEADY	An improper breath test was given. The device did not receive either the correct amount of air pressure or the hum tone that it was looking for.
PASS	ON STEADY	You have properly passed the test and may start the vehicle.
WARN	ON STEADY	After delivering a breath test, alcohol was detected at a low level, but not enough to FAIL and you may start the vehicle.
FAIL	ON STEADY	You have failed the breath test. The device will default back to wait and give you another chance to pass the test.
FAIL	FLASHING	You have failed the breath test with a high BrAC reading. Device will default back to wait and give you another chance to pass the test.
RUN	FLASHING	You may start your vehicle at this time by turning the key either after passing a test or while in Stall Protect if your vehicle stalls.
RUN	ON STEADY	This indicates our unit detects the engine is running.
POWER	ON STEADY	This light comes ON when the key is ON and goes OFF when the key is turned OFF, indicating proper power to the device.
POWER	FLASHING	Indicates your vehicle battery is weak or voltage is low.
SERVICE LOCKOUT	FLASHING OFF	This is a reminder that you are within 10 days of your due date.
SERVICE LOCKOUT	FLASHING FLASING IN SEQUENCE	You are either past due for service or are in Early Recall due to a violation, tampering, circumvention, or a device problem. The number of times the Lockout light flashes indicates the number of days left before the device enters a Permanent Lockout. You should call the service provider during regular business hours to make arrangements to have your device reset.
SERVICE LOCKOUT	OFF ON STEADY	Your vehicle is temporarily inoperable because of too many fails or aborts. This temporary lockout will last for 2-5 minutes and then it will clear and allow you to blow into the device again.
SERVICE LOCKOUT	ON STEADY ON STEADY	Your vehicle is inoperable and the device and vehicle is in Permanent Lockout. Call the service provider during normal business hours to make arrangements to have your device reset.